

## Sociale Gourmet Return Policy

We understand how difficult it can be to buy from the Internet and your satisfaction is very important to us. Food items cannot be returned if you are dissatisfied we will possibly exchange for website credit. All non food items must be returned undamaged, in original condition, and with the security tag attached. Items sent back without prior approval may be returned to the sender.

When returning an item, use the original packaging and pack it securely. Please adequately insure your item in case you need to make a claim with the carrier you choose for returning your item. Include your order number and reason for **return**. We recommend keeping the receipt for 4 weeks. It may take up to two billing cycles to see the credit for returned items on your paper billing statement. You may also verify your returned item by checking your account status online. You will see a credit for the item in 2-4 weeks after your **return** has been processed.